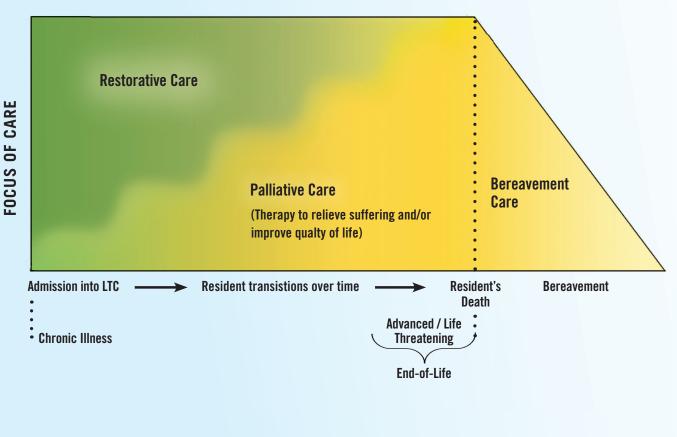
Providing Care For Life: Resident Transitions In Long Term Care



Philosphy of Palliative Approach

Residents are treated as unique, whole persons

Residents are decision-makers in their own lives and care

Residents' choices, wishes, values and goals are respected

Residents are supported to care for themselves

Staff focus on relationships as the core process in quality care

Staff respect that they work in the residents' home

Staff advocate for residents wishes and goals

Staff act on resident and family concerns

Staff maximize residents' comfort, dignity and quality of life

Staff provide excellent pain and symptom control

Staff value interdependence amongst residents, families and staff

Staff work as a team

Staff support residents and families emotionally, socially, spiritually and culturally

Staff include families in care planning until the death of the resident

Staff support family's grief and loss at death

Staff support other residents' grief and loss

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