

Quality Palliative Care in Long Term Care

A Community-University Research Alliance

Acknowledgement

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Please copy and share this document. We would appreciate you referencing the source of this work as:

Sympathy Card Process, Quality Palliative Care in Long Term Care, Version 1, www.palliativealliance.ca.

SYMPATHY CARDS

Purpose:

A sympathy card supports communication by:

- allowing staff to express words of condolence and sympathy to the family of a resident after he/she has died.
- communicating to family members that the staff of the home acknowledge and empathize with the loss that has occurred
- providing comfort to family as they go through a time of grief and loss.
- providing an opportunity for closure for staff by allowing them to communicate what the resident meant to them
- There is a pride in the cards as the design/poem was chosen by the staff of a the home.

Process:

